

## Our contact details:



Children with Disabilities Team -  
North  
William Knibb Centre |  
Alfred Street  
Kettering | NN16 0SW

Children with Disabilities Team -  
West  
One Angel Square | Angel Street  
Northampton | NN1 1ED

The Duty telephone number for  
both North and West Team is  
01604 527386 available 9am to  
5:30pm Monday to Thursday and  
9am to 5pm on Friday



## Contacts

My practitioners name and contact details:

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My practitioners working hours:

Outside of these hours please contact:

In an emergency, please contact the  
duty number 01604 527386 Mon-Thurs  
9am-5:30pm and Friday 9am-5pm.

Or NCT Out of Hours 0300 126 7000  
For any compliments or complaints please  
email:  
[Compliments.NCC@westnorthants.gov.uk](mailto:Compliments.NCC@westnorthants.gov.uk)



Northamptonshire  
Children's Trust

Children with  
Disabilities Team



## We are the Children with Disabilities Team

We are a service made up of two social work teams who are locality based in the North and the West of Northamptonshire. We are a team of Social Workers and Family Support Workers who work with children and their families who have profound, severe and complex disabilities including but not limited to, learning disabilities, Autism, complex and life limiting health conditions.

## What we can help with

We support children and young people (0-18 years of age) and their families to ensure that the right services and supports are in place to enable children and young people to have fair and equal access to opportunities to thrive and achieve in their communities and families.



## Families

- Referrals to the Children with Disabilities Team are made via the Multi Agency Safeguarding Hub (MASH) 0300 126 7000
- We primarily work with children and young people as Children in need Under Section 17 of the Children Act 1989, providing support in the community.
- We will also support children via a Child Protection plan if we are worried about safeguarding and we also support Children in Care if they are not able to live with their family.
- We work closely with colleagues in health services, education, Adult Social Care and community and third sector organisations.
- We provide short breaks and packages of care where this has been identified as a need and this can be provided via Direct Payments or Commissioned care providers or sometimes residential short breaks.

## What to expect

- A Social Worker will meet with you and your family to complete a Child and Family Assessment. This will consider all the areas of your child's life, such as health, education, family and other factors to complete a holistic assessment of need including information from other professionals.
- We will devise a plan with you to ensure that the support is in place and working well.

## Carers Assessments

Parent Carers are entitled to a Parent Carers Needs Assessment (PCNA). In Northamptonshire these are completed by Northamptonshire Carers Association, you can request a PCNA in your own right or your social worker can complete this request with your permission and the assessment will form part of the wider assessment of your needs.

[www.northamptonshire-carers.org](http://www.northamptonshire-carers.org)

- The Child in Need Plan will be regularly reviewed at Child in Need Meetings, and we will come to visit you as part of the plan to make sure that actions are progressing well.
- This will include visits to your home and the child's school. Our home visits are called Child In Need visits, as part of these we need to see the child and their bedroom.
- We work with families to build up a support network that will continue to support you.

